



Memo: To all Customers of Concepts NREC, LLC

FLATTEN THE CURVE!!

Date: 3/25/2020

From: Dr. David Japikse, CEO/Chairman & The Concepts NREC Team

Concepts NREC, LLC, is functioning well and our staff is healthy including all our overseas agents and employees. We are practicing self-isolation and working electronically from individual homes while conducting business as usual. Our facility is closed to all visitors and most CN staff at the present time. We continue Federally mandated activities, noted below, with a small in-house crew which practices distancing and good hygiene. The U. S. Undersecretary of Defense has notified CN as of March 20th, that:

Consistent with the President's guidelines: *"If you work in a critical infrastructure industry, as defined by the Department of Homeland Security, you have a special responsibility to maintain your normal work schedule."* The Essential Critical Infrastructure Workforce for the DIB includes workers who support the essential products and services required to meet national security commitments to the Federal Government and the U.S. Military. These individuals, include, but are not limited to, aerospace; mechanical and software engineers; manufacturing/production workers; IT support; security staff; security personnel; intelligence support, aircraft and weapon systems mechanics and maintainers; suppliers of medical supplies and pharmaceuticals, and critical transportation. These include personnel working for companies, and their subcontractors, who perform under contract to the Department of Defense providing materials and services to the Department of Defense and government-owned/contractor-operated and government-owned/government-operated facilities.

Companies aligned with the essential critical infrastructure workforce definition are expected to maintain their normal work schedules. Everyone should follow guidance from the Centers for Disease Control and Prevention as well as State and local government officials regarding strategies to limit disease spread. If your contract or subcontract supports the development, production, testing, fielding, or sustainment of our weapon systems/software systems, or the infrastructure to support those activities, are considered Essential Critical Infrastructure. If your efforts support manning, training, equipping, deploying, or supporting our military forces, your work is considered Essential Critical Infrastructure.

We have since received similar notification from the Aerospace sector. We take our contracts and duties to the US Armed Forces seriously and are aligned with the order given above. We are proud to do so! We are working our normal, full schedule while remaining electronically connected to each other and to our customer base. We encourage our customers to likewise maintain strong communications with our staff so that any interruptions are minimal, indeed.

We are offering temporary design software licenses at no charge to ease the transition to remote client work environments. Current APS subscribers can contact **support@conceptsnnrec.com** for details.

We invite you to connect as we take hands-on workshops and professional development courses to an online conference-style format starting April 6 with CAE software. Details on topics such as CAM workshops and the Centrifugal Compressor Design course can be found at **<https://www.conceptsnnrec.com/events>**.

All of us at Concepts NREC are committed to supporting and protecting each other, our customers and communities through this public health crisis while continuing to provide world-class turbomachinery software, training and design support, and machined parts and products. We look forward to being in touch and are grateful for those of you doing your part to *flatten the curve*.

We wish to thank all of you for the great spirit shown in countering the COVID-19 virus and its impact by maintaining healthy economic ties! We impact each other greatly!

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